

What is claimed is:

1. A business management support method in which  
computers of a service provider, a service beneficiary,  
5 a service intermediary and an intellectual service  
cooperator are connected via a network with one another,  
said method comprising:

an information collecting step which includes  
collecting enterprise information from said computer of  
10 said service beneficiary;

a requesting step which includes providing said  
collected enterprise information to said computer of  
said intellectual service cooperator to make a request  
for consultation; and

15 an information providing step which includes  
posting said computer of said service intermediary on  
the results of consultation received from said computer  
of said intellectual service cooperator, and adding  
service intermediary transaction information to said  
20 results to create support information for provision to  
said service beneficiary.

2. The method according to claim 1, wherein said  
service intermediary is a bank which has dealings with  
25 said service beneficiary.

3. The method according to claim 1, wherein said

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information collecting step includes collecting enterprise information of said service user input to said computer of said service provider and collecting enterprise information acquired from said computer of  
5 said service beneficiary through ASP (Application Service Provider) service by which said computer of said service provider provides applications.

10 4. The method according to claim 1, wherein said information providing step includes providing on line enterprise support information created by said computer of said service intermediary to said computer of said service beneficiary.

15 5. The method according to claim 1, wherein said information providing step includes outputting enterprise support information created by said computer of said service intermediary to a handheld terminal for service intermediary, for off-line provision to said  
20 service beneficiary.

6. The method according to claim 1, wherein said information providing step includes setting flag information into enterprise support information created  
25 by said computer of said service intermediary, said flag information permitting said service beneficiary to make access to said computer of said intellectual service

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beneficiary by way of said network to accept a direct support.

7. The method according to claim 1, wherein  
5 depending on predefined follow levels, masking is effected in sequence on enterprise information collected in said information collecting step, enterprise information provided to said computer of said intellectual service cooperator in said requesting step,  
10 and the results of consultation on which said computer of said service beneficiary is posted in said information providing step.

8. The method according to claim 7, wherein when  
15 said follow level is a maximum level, said enterprise information and said results of consultation are completely indicated without masking, and wherein when said follow level is a minimum level, masking is made on attribute information other than requisite items in  
20 said enterprise information and said results of consultation, and wherein when said follow level is a level lying between said maximum level and said minimum level, said attribute information is indicated partially or in a simplified manner.

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9. The method according to claim 1, wherein said intellectual service cooperator includes an auditing

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corporation, a think tank, a securities firm and a capital gain company.

10. The method according to claim 1, wherein said  
5 business management support service includes management diagnosis, support of going public business, support of publicity work for investors and support of various settlements.

10 11. A business management support program to be run by a computer of a service provider which is connected via a network with computers of a service beneficiary, a service intermediary and an intellectual service cooperator, said program comprising:

15 an information collecting step which includes collecting enterprise information from said computer of said service beneficiary;

20 a requesting step which includes providing said collected enterprise information to said computer of said intellectual service cooperator to make a request for consultation; and

25 an information providing step which includes posting said computer of said service intermediary on the results of consultation received from said computer of said intellectual service cooperator, and adding service intermediary transaction information to said results to create support information for provision to

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said service beneficiary.

12. A computer readable record medium having thereon recorded a business management support program to be run  
5 by a computer of a service provider which is connected via a network with computers of a service beneficiary, a service intermediary and an intellectual service cooperator, said program comprising:

an information collecting step which includes  
10 collecting enterprise information from said computer of said service beneficiary;

a requesting step which includes providing said collected enterprise information to said computer of said intellectual service cooperator to make a request  
15 for consultation; and

an information providing step which includes posting said computer of said service intermediary on the results of consultation received from said computer of said intellectual service cooperator, and adding  
20 service intermediary transaction information to said results to create support information for provision to said service beneficiary.

13. A business management support system having a  
25 network via which computers of a service provider, a service beneficiary, a service intermediary and an intellectual service cooperator are connected with one

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another, said system comprising:

an information collecting unit which collects enterprise information from said computer of said service beneficiary;

5        a requesting unit which provides said collected enterprise information to said computer of said intellectual service cooperator to make a request for consultation; and

an information providing unit which posts said  
10 computer of said service intermediary on the results of consultation received from said computer of said intellectual service cooperator, said information providing unit adding service intermediary transaction information to said results to create support  
15 information for provision to said service beneficiary.

14.      A business management support method to be effected by a computer of a service beneficiary which is connected via a network with computers of a service provider, a service intermediary and an intellectual service cooperator, said method comprising:

an information providing step which includes providing enterprise information in response to a request from said computer of said service provider; and

25        an information accepting step which includes accepting the results of consultation received from said computer of said intellectual service cooperator as a

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result of provision of said enterprise information thereto from said computer of said service provider, said results of consultation being accepted in the form of support information including service intermediary

5 transaction information added to said results of consultation when said results go through said computer of said service intermediary.

15. A business management support system

10 implemented by a computer of a service beneficiary which is connected via a network with computers of a service provider, a service intermediary and an intellectual service cooperator, said system comprising:

15 an information providing unit which provides enterprise information in response to a request from said computer of said service provider; and

20 an information accepting unit which accepts the results of consultation received from said computer of said intellectual service cooperator as a result of provision of said enterprise information thereto from said computer of said service provider, said results of consultation being accepted in the form of support information including service intermediary transaction information added to said results of consultation when said results go through said computer of said service intermediary.

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